

Immediate Action to Support the City's Most Marginalized

Status Update | 2022 09 20

Based on the solutions agreed upon by the community and City, the following provides an update and timelines to community partners.

The Action & Accountability Coordinating Team met on Friday, September 16, 2022 to receive updates from each task force. The list of anticipated deliverables can be found on the next page.

- Encampments
- Training
- Coordination of Outreach
- The Essentials
- 24/7 Winter Response

There is progress in each area though we hope to have more support from other community agencies in areas such as The Essentials. We will be actively reaching out to other partners regarding the work of this Task Force. To date 15 community agencies have come together with the City working on these solutions. If your agency is interested please reach out to Anne Armstrong (anne@LondonCares.ca) or Maria Sanchez-Keane (maria@cfoe.ca).

Ready to Launch

The following are elements that are ready to launch:

- 1 pager for all living in encampments inclusive of addressing safety concerns (from pets, to fires, to underage individuals etc.)
- Continuum of response toward encampments that outlines how outreach workers and enforcement will work together
 - We note that the solution to encampments is safe, affordable housing and better health support. All levels of government must work together to address the housing crisis so that we no longer have to have people living in encampments
- Communication and coordination approach of all outreach workers that work with people living in encampments to use the teams more effectively, share concerns and increase safety

End of September

By the end of September, the plan is to have the approach and costing for:

- Joint training for enforcement officers (CIRs), new outreach workers and staff working at the 24/7 winter response for a more consistent response
- Coordinated approach to addressing essential needs inclusive of showers, bathrooms, and laundry
- Comprehensive winter response inclusive of drop-in spaces, over night spaces, resting spaces and permanent supportive housing (building on existing places where possible). The focus will be on supporting individuals who have very complex needs which is estimated around 400 people

We are grateful to all the co-leads and Task Force participants who have been working regularly to get to the deliverables.

Co-Leads for Task Forces & Anticipated Outcomes

Many leaders and front-line staff have been meeting since the solutions were agreed upon. Five task forces have been created with the following anticipated deliverables.

Area	Co-Leads	Anticipated Deliverables
Encampments	Carlos Buschinelli, London Cares Debbie Kramers, City of London Jonny Courey, Ark Aid Mission (Scott Courtice to facilitate)	<ul style="list-style-type: none"> ● Defined threshold when CIR will be involved (beyond the agreed upon list articulated in the solution) ● Approach to removal of encampments (who is involved, how it occurs) ● Development of an Integrated Encampment Response Team
Training	Andrea Jibb, AtLohsa CJ McDougall, London Cares Becca Hazel, Safe Space	<ul style="list-style-type: none"> ● Training action plan for CIRs (who, will deliver what, length, description of training) ● Topics including: <ul style="list-style-type: none"> ○ Values-based approaches ○ Cultural safety training for those working with people experiencing homelessness ○ Low barrier, harm reduction, trauma informed approaches ○ Inclusion of those with lived/living experience
Coordination of Outreach	Jessica Manzara, London InterCommunity Health Centre Season Bieronski, London Cares	<ul style="list-style-type: none"> ● City wide coordinated approach for Outreach Workers ● Improved communication plan ● Identify gaps for resources
The Essentials	Chuck Lazenby (Unity Project) Dominique Godoy (Mission) Sarah Campbell (Ark Aid), Deon Rocha (CIR City of London)	<ul style="list-style-type: none"> ● Action plan to address essential needs for those living in encampments inclusive of water, porta potties, showers, food ● Identify plan for increasing showers (inclusive of mapping current resources)
Winter Response	Sarah Collins, Salvation Army Centre of Hope Cathy Nolan, Street Level Women At Risk	<ul style="list-style-type: none"> ● Action plan for 24/7 winter response, using current resources with enhancements, trailer resources, coordinated approach to hiring, orientation and training aiming for a unified approach to supporting people through the winter months

Timelines

August 29 – Sep 15	Task Forces meet to develop their plan to meet the deliverable
Sep 16 10:30-Noon	<p><u>Community Action & Accountability Team Meeting</u> This team is made up of: London Cares – Anne Armstrong as Lead Maria Sanchez-Keane as Facilitator All Task Force Co-Leads City of London Representatives</p> <p><u>Goal of Meeting</u> Each Task Force will present their action plan, others will provide feedback Anne (LC) can start costing</p>
Sep 19 – 28	Task Forces meet to finalize plan with each of the teams from feedback
Sep 29 9-10:30am	<p><u>Community Action & Accountability Team Meeting</u> This team is made up of: London Cares – Anne Armstrong as Lead Maria Sanchez-Keane as Facilitator All Task Force Co-Leads City of London Representatives</p> <p><u>Goal of Meeting</u> Each Task Force will present their finalized plan</p>
Sep 30 – Oct 7	London Cares costs out model and submits to the City
Oct 14 10:30am - Noon	<p><u>Community Action & Accountability Team Meeting</u> This team is made up of: London Cares – Anne Armstrong as Lead Maria Sanchez-Keane as Facilitator All Task Force Co-Leads City of London Representatives</p> <p><u>Goal of Meeting</u> City of London presents budget resources Community Action & Accountability Team determines next steps</p>